

ANDREW MARTIN

Director

Martin & Martin

MARTIN&MARTIN

I'm very happy with the customer service that we are receiving from ITConnexion. The customer service is very responsive. We have a really high degree of confidence that if we have a problem, ITConnexion can find a way of solving it quickly. We also really value the personal service that we receive from the Directors and the onsite support provided by Chester. Having that expert contact makes a huge difference.

An example of this is when we recently moved to the cloud. We anticipated that with such a significant change, there would be issues and problems that would arise, but we could always count

on ITConnexion to deal with them quickly. We really appreciated how the ITConnexion team were not only responsive but were also sympathetic to our commercial needs such as being accommodating with after-hours support and working around our schedules.